



GAMBLING POLICY

Responsible Conduct of Gambling Best Practise Guidelines.

These Best Practise Guidelines represent an approach where the environment in which gambling is conducted minimises harm and meets community expectations. Registered Clubs aspire to achieve a harm minimisation objective in their gambling operations by;

1. Providing gambling services and practises that conform with applicable Acts and Regulations.
2. Promoting responsible gambling practises that conform to local community standards and expectations.
3. Establishing a patron complaint resolution process.
4. Implementing policies to encourage responsible practises in advertising and promotions related to gambling and ensure compliance with relevant legislation.
5. Developing a policy that ensures all legislative requirements related to cheque cashing, payment of winnings and financial transactions are implemented and encourage patrons to develop responsible practises in the use of finances for gambling purposes.
6. Establishing a pleasant and safe gambling environment.
7. Informing and training staff on legislative requirements. Harm minimisation issues, the risks of not complying with legislative requirements or not adopting and practising harm minimisation strategies and taking appropriate steps to promote patron and employee care.
8. Auburn Soccer Sports Club encourages patrons to take responsibility for their gambling activity. The Club has procedures in place for self-exclusion that can be used to assist if you think that you have a problem with

gambling. The scheme is voluntary, and staff would be pleased to discuss this issue with you. For further information about the self-exclusion procedure please contact the Management of the Club.

9. Informing patrons and staff of the Club about responsible gambling policy and program, the nature of gambling products provided by the Club and the availability of support services for problem gamblers.
10. Developing links between the Club and relevant community organisations that will provide support and advice for problem gamblers and their families.