



## RESPONSIBLE SERVICE OF ALCOHOL POLICY

### Policy Objectives:

1. To maintain and strive for the highest standards of Responsible Service of Alcohol, ensuring patron welfare and safety are of paramount concern.
2. Operate within the guidelines and legislation imposed by various governing bodies, such as Department of Liquor & Gaming, NSW Police & the Registered Clubs Act.

### Policy Strategies:

The two objectives stated above are achieved by the implementation of the following strategies-

#### General:

- All staff have current RSA Certificates
- Free water is available at all bars
- Shooters & double nips are not served in the club
- The club encourages designated drivers & will serve free soft drinks to those drivers
- All staff are trained in identifying persons nearing intoxication and have been trained that when a person has been refused service they are to notify Management Or security to ensure that the refused person is monitored and that all care has been taken to ensure that the person leaves the Club in an appropriate and safe manner.
- A critical element of the Club's RSA policy is to ensure its continued participation in our local liquor accord and maintain regular consultation with the local community and police regarding the safety of the Club premises.

#### Security:

- Senior management attends regular Liquor Accord meetings and shares any relevant information with all management, security & bar staff.

- Our neighbours have been informed that if they have any issues relating to the Club at any hour of trading they can contact the Duty Manager and they will endeavour to resolve the issue.
- On busy nights (Fri and Sat) the club employs additional security staff to cater for increased patronage.
- The Clubs CCTV network covers all patron accessible areas & a majority of back of house areas
- The Club maintains an electronic reporting system that allows incidents, accident, etc, to be recorded, stored & retrieved.
- The Club follows a “One Punch = Expulsion” as a deterrent for violent behaviour within the Club. This sends a clear message of zero-tolerance policy as often no-one takes responsibility for whom took the first punch.

#### Rights & Responsibilities:

- The Chief Executive Officer, managers, employees and security staff have a statutory responsibility to ensure that patrons do not become intoxicated on the Club premises and to prevent such patrons from entering or remaining on the Club premises
- The Chief Executive Officer, managers employees and security staff have the right to ask an intoxicated person to leave the Club premises; and also have the right to refuse service to any person suspected of being intoxicated or becoming intoxicated; and
- Have the right to deny entry into the Club’s premises, to a person who is intoxicated or becoming intoxicated.
- If asked to leave the Club premises, patrons have a statutory responsibility (section 77 of the Liquor Act) to comply with such direction. Failure to leave may result in management contacting a Police Officer for assistance which will potentially lead to a court attendance and a \$550.00 fine.
- If a person has been refused admission or has been asked to leave the Club premises that person must not re-enter the Club premises within twenty-four (24) hours of being refused admission or being asked to leave. They must also move more than 50 meters away from the Club premises and not re-enter the 50meter vicinity of the Club premises within 6 hours. Breaching these laws may also result in a \$550 .00 fine.

#### Breach of Policy:

- The Club has an obligation to consistently apply and enforce this policy. Likewise, staff must comply with this policy.
- Any employee that breaches this policy shall be subject to counselling and\or disciplinary action which may include termination of employment.